

Seven Tools Problem Solving

Brief Course Description:

This one-day explores the seven basic tools of problem identification and analysis. The key to successful problem resolution is the ability to identify the problem, use the appropriate tools based on the nature of problem, and communicate the solution quickly to others. The tools we'll look at are:

- Check Sheets
- Histograms
- Pareto Diagrams
- Flow Charts
- Scatter Diagrams
- Cause & Effect (fishbone)
- Run Charts

